HOUSING SERVICES

1. Housing Management - General

Subject:	Detail:	Delegated by:	Delegated to:
Day-to-day management of housing stock	Day-to-day management of the Council's housing stock, housing land and housing matters.	Executive Committee	Executive Director Planning & Regeneration, Regulatory and Housing / Head of Housing Services
Day-to-day management of housing stock	In accordance with existing Council policies and practices, to deal with the registration and allocation of tenancies of Council accommodation where rent arrears are less than £100.	Executive Committee	Head of Housing Services / Tenancy Manager / Tenancy Officers.
Registration and Allocation of Tenancies > £100 arrears	In accordance with existing Council policies and practices, to deal with the registration and allocation of tenancies of Council accommodation where rent arrears are more than £100.	Executive Committee	Executive Director Planning & Regeneration, Regulatory and Housing Head of Housing Services
Equipment and Adaptations	Day-to-day management of the Equipment and Adaptations Service.	Executive Committee	Head of Housing Services / Tenancy Manager
Communal Rooms	Lettings and day-to-day operation of the Communal Rooms in warden-controlled schemes.	Executive Committee	Executive Director Planning & Regeneration, Regulatory and Housing/ Head of Housing Services / Community Warden Team Leader(s)

Subject:	Detail:	Delegated by:	Delegated to:
Homelessness Cases	In accordance with the Council's stated policies and guidelines on homelessness, to deal with all such cases under the Housing Act 1985, the Housing Act 1996, the Homelessness Act 2002 and the Homelessness Reduction Act 2017 (applications for accommodation, etc.).	Executive Committee	Executive Director Planning & Regeneration, Regulatory and Housing / Head of Housing Services / Housing Options Manager / Housing Options Officers
Notices of Possession Proceedings / Notices to Quit	In respect of dwelling houses let under secure tenancies: to serve Notices of Possession Proceedings or Notices to Quit and to refer cases to the Principal Solicitor to institute and complete proceedings for possession.	Executive Committee	Executive Director Planning & Regeneration, Regulatory and Housing/ Head of Housing Services / Tenancy Manager / Income, Recovery and Welfare Manager
Warrants of Possession	To sanction applications for Warrants of Possession in above cases.	Executive Committee	Executive Director Planning & Regeneration, Regulatory and Housing / Head of Housing Services
Demotion of Tenancies	To sanction the demotion (= loss of security of tenure) of tenancies.	Executive Committee	Head of Housing Services

Subject:	Detail:	Delegated by:	Delegated to:
Council Housing Growth Programme	To approve the necessary delivery agents for commissioning the construction of new HRA stock from the Council Housing Growth Programme budget.	Executive Committee	Head of Housing Services
Squatters and Unauthorised Occupiers	In respect of squatters and unauthorised occupiers: To serve Notice Seeking Possession or Notice to Quit and refer to the Principal Solicitor to institute and	Executive Committee	Head of Housing Services / Tenancy Manager / Income,
	complete proceedings for possession.	.	Recovery and Welfare Manager
	To sanction applications for Warrants of Possession in above cases.	Executive Committee	Executive Director Planning & Regeneration, Regulatory and Housing / Head of Housing Services
Right to Succeed / Notice to Quit	Where, on the death of a secure tenant, a right to succeed does not arise or is not exercised, to serve Notice to Quit and refer to the Principal Solicitor to institute proceedings for possession.	Executive Committee	Head of Housing Services/ Tenancy Manager / Income, Recovery and Welfare Manager
Offer of Alternative accommodation / Family of Deceased Tenant	To make one offer of suitable alternative accommodation to occupants who are members of the family of a deceased tenant and who have been in occupation for one year or more prior to the death of the tenant, and who are under-occupying property where they have no right of succession upon the death of the tenant; and, if the offer is refused:	Executive Committee	Head of Housing Services
	To serve Notice to Quit	Executive Committee	Head of Housing Services

	To institute proceedings for possession	Executive Committee	Head of Legal, Equalities and Democratic Services
	To sanction applications for Warrants of Possession in above cases.	Executive Committee	Executive Director Planning & Regeneration, Regulatory and Housing / H o Housing Services
	To institute such proceedings and obtain such Warrants of Possession.	Executive Committee	Principal Solicitor
Norgrove House / occupants of Temporary accommodation	To institute proceedings against occupants of Norgrove House or guest bedrooms or housing stock dwellings let on licence as temporary accommodation and to institute possession proceedings; to obtain eviction warrants and arrange for the execution of the same, where such occupants refuse to vacate the accommodation when requested and obtain warrants for possession.	Executive Committee	Principal Solicitor
Leased Garages / Breach of Covenant	To instigate proceedings for possession in respect of leased garages where a breach of covenant causing serious nuisance occurs; To apply for Warrants of Possession in such cases.	Executive Committee	Principal Solicitor, in consultation with Head of Housing Services / Tenancy Manager
Housing Rents / other Housing-related Debts	To collect and recover current housing rents and other housing-related debts within the overall Debt Prevention Strategy.	Executive Committee	Income, Recovery and Welfare Manager Financial Support Manager

Subject:	Detail:	Delegated by:	Delegated to:
Enforcement Action - Gas Maintenance Contracts	To take enforcement action in relation to the Gas Maintenance Contracts. To gain entry to properties where a tenant does not permit access to the Council's contractor to undertake safety inspections and routine servicing.	Executive Committee	Head of Housing Services, following consultation with Principal Solicitor
"Asylum Seekers - Providing Support"	To make decisions on negotiating the contract referred to in para's 5.4 - 5.6 of the "Asylum Seekers - Providing Support" report presented to the Housing Committee on 31 July 2000 and, subject to decision of the Executive Committee, to employ personnel or commissioning agencies or Services to implement the work on behalf of the Council, subject to costs being recovered.	Executive Committee	Executive Director Planning & Regeneration, Regulatory and Housing Head of Housing Services
Multi-Agency Public Protection Arrangements	To accept cases referred to the Council by the Police and the Probation Service through the Multi-Agency Public Protection Arrangements.	Executive Committee	Head of Housing Services
Powers to Force Entry	To exercise the Council's powers to force entry to Councilowned properties in cases of emergency.	Executive Committee	Executive Director Planning & Regeneration, Regulatory and Housing / HF&R / Head of Housing Services/ Tenancy Manager, in consultation with Principal Solicitor
Grants from British Gas Trading Limited	To accept grants from British Gas Trading Limited to assist in the upgrading of the heating systems of Council stock in accordance with Council approval of 11.12.06	Executive Committee	Executive Director Planning & Regeneration, Regulatory and Housing Head of Housing Services

Grants Various – Approval / Refusal	To approve and refuse grant applications for house renovation grants, common parts grants, houses in multiple occupation, grants for providing facilities for persons with a disability and reinstatement grants, where mandatory.	Executive Committee	Director of Planning, Regeneration, Regulation and Housing / H o Regulatory Services Head of Community Services
Home Repairs Grants – Care & Repair clients	To authorise and to grant Home repairs assistance grants in cases where the applicants are clients of the Care and Repair Agency.	Executive Committee	Director of Planning, Regeneration, Regulation and Housing / H o Regulatory Services Head of Community Services
Home Assistance Grants	To approve and pay Home Assistance grants up to the budget provided, in accordance with approved scheme.	Executive Committee	Director of Planning, Regeneration, Regulation and Housing / H o Regulatory Services Head of Community Services
Grants - Cancellations	To cancel grants where the work has not been completed within 12 months of date of approval.	Executive Committee	Director of Planning, Regeneration, Regulation and Housing / H o Regulatory Services Head of Community Services
Grants - Extensions	To authorise grant extensions in extenuating circumstances where eligible work has not been completed within 12 months of grant approval being given.	Executive Committee	Director of Planning, Regeneration, Regulation and Housing / H o Regulatory Services Head of Community Services
Notices – Housing Act 1985	To issue notices under the Housing Act 1985 Sections 189, 190, 190 (1a and b) and (b), and 1A (a and b) and to carry out	Executive Committee	Director of Planning, Regeneration, Regulation and Housing / H o Regulatory Services /

	works arising from such notices.		Environmental Health Officers Head of Community Services
Notices / Orders – Various other	To issue notices or orders applying management code and for the provision of amenities repairs, the abatement of overcrowding in Houses in Multiple occupation and the provision of means of escape in case of fire under the Housing Act 1985.	Executive Committee	Director of Planning, Regeneration, Regulation and Housing / H o Regulatory Services / Head of Community Services/Environmental Health Officers
Repairs Notices / Deferred Action Notices - vacant or rented accommodation	To consider and decide on the most appropriate course of action in relation to Repairs Notices and Deferred Action Notices for vacant or rented accommodation.	Executive Committee	Director of Planning, Regeneration, Regulation and Housing / H o Regulatory Services / Head of Community Services /Environmental Health Officers
"Minded to" Notices	To serve "minded to" notices under the Housing (Fitness Enforcement Proceedings) Order 1996.	Executive Committee	Director of Planning, Regeneration, Regulation and Housing / H o Regulatory Services / Head of Community Services /Environmental Health Officers
Deferred Action Notices	To serve Deferred Action Notices under the Housing Grants, Construction and Regeneration Act 1996.	Executive Committee	Dir of Planning, Regeneration, Regulation and Housing / H o Regulatory Services / Head of Community Services/ Environmental Health Officers
HMO – Enforcement Procedures	To serve works notices under the provisions of the Housing (Enforcement Procedures for Houses in Multiple Occupation) Order 1997.	Executive Committee	Director of Planning, Regeneration, Regulation and Housing / H o Regulatory Services / Head of Community Services/ Environmental Health Officers